CONSULTATION DRAFT

North Somerset's People and Communities Strategy 2017-2020



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How to access this draft consultation strategy

Copies of this strategy are available online from: http://www.northsomersetpartnership.org.uk/whoweare/people+and+communities+board/index1.asp

Other formats:

This document can be made available in large print, audio, easy read and other formats. It can also be emailed to you as a plain text file. Help is available for people who require this information in languages other than English.

For more information contact Kay Sandy: Telephone: 01275 885132; E-mail: kay.sandy@n-somerset.gov.uk

Chairman's Welcome



As Chairman of the People & Communities Board, I welcome you to the second People and Communities Strategy for North Somerset.

The strategy sets out the Board's joint priorities to enable North Somerset residents to improve their health and wellbeing throughout the life course, and to increase community safety and cohesion. Bringing together these areas of work enables the Board to tackle complex issues in a coherent and integrated way. It also ensures partnership activity aligns with the priorities of the North Somerset Strategic Partnership.

Produced by a range of partners which comprise the People & Communities Board, at the heart of the strategy are the needs and views of the local population, which will be sought through consultation.

In general, people in North Somerset enjoy good health and levels of crime are low. There have been improvements in recent years including reduced premature deaths from heart disease, stroke and cancers and reductions in school absences and the number of local young people entering the youth justice system. However, there are significant challenges that need to be addressed now, including the rise in obesity amongst children and adults and rising demand for domestic abuse support. The increased reporting of domestic abuse to the Police could be viewed positively as it tends to be a hidden and an under reported crime, but it is obviously distressing. It is also concerning that people and families are experiencing this harm, even in their own homes.

Everyone in North Somerset should have the right to be safe and enjoy good health and well-being so that they lead fulfilling and active lives. Some groups and communities experience poorer outcomes than others. Whilst this strategy aims to improve the well-being of everyone in the area, it will focus particular attention on making faster improvements for those experiencing poorer outcomes and lower quality of life. This requires efforts to support those facing challenges such as adverse social and economic circumstances and rurality. Planned regeneration in specific areas of North Somerset provides opportunities for some improvements.

The strategy does not seek to cover everything that impacts on health and well-being, community safety and cohesion and will not capture a range of current activities which already bring about such benefits. It focuses on collective priorities which need a shared vision and joined-up action to address them. Such integrated working yields the greatest benefit for a given level of overall resource - vital during the life of this strategy.

As Chairman of the People & Communities Board, I have witnessed the enthusiasm and commitment of all partners in the production of the strategy and I am sure that this will continue in the collaboration to carry it forward. I am pleased to present this strategy and the priority themes it identifies. I look forward to us working together to make North Somerset a healthier, safer and more vibrant place to live and work.

Councillor Nigel Ashton Chairman, North Somerset People & Communities Board

1. Introduction

1.1 Purpose

This People & Communities (P&C) Strategy for North Somerset sets out the priorities and actions for the P&C Board from 2017 to 2020, to improve the safety, health and well-being of local residents and to reduce inequalities. The strategy does not seek to include all the current activity relating to a priority area, but focusses instead on what more can be done to improve outcomes. Effective partnerships are key to successfully implementing the strategy, including those between Board organisations and beyond such as communities, voluntary groups, educational establishments and health service providers.

Successful Partnerships: Community Development work

Initiatives in Weston-super-Mare's South & Central wards have brought local organisations & residents together to build on the skills, experience & enthusiasm of local people in order to strengthen communities & improve health and well-being. Residents' funding panels oversee & approve small grants to local groups & individuals. These have helped to launch initiatives such as Weston Incredible Edible, a community radio station & photography exhibition. The projects have also been awarded external funding from the Department of Community & Local Government & the Quartet Foundation.

P&C Board Membership:

North Somerset Council; Association of Town & Parish Councils; North Somerset Clinical Commissioning Group; NHS England; Healthwatch North Somerset; Avon & Somerset Constabulary; Police & Crime Commissioner for Avon & Somerset; National Probation Service; Community Rehabilitation Company; Avon Fire & Rescue Service; Voluntary Action North Somerset; Alliance Homes.

We recognise that public services are in a period of significant change across the UK, with budgets reducing or remaining the same for several years. At the same time, our population is growing, with a significant proportion of the population getting older, requiring more care. These pressures signal the need to improve the efficiency and effectiveness of our services, diverting more resources to improving prevention and working in more coordinated ways with partners and communities. Board members also recognise the role of their organisations in championing the aims of the strategy through working practices, including providing local employment and promoting staff health and well-being.

The Board combines the roles of three previous partnerships: the Health & Well-being Partnership; Safer, Stronger Partnership and Children & Families Partnership. It has statutory responsibilities for producing a Joint Strategic Needs Assessment (JSNA); a Joint Health & Wellbeing Strategy (Health & Social Care Act 2012); a Community Safety Plan & Crime & Disorder Strategic Assessment (Crime & Disorder Act 1998) and a Child Poverty Strategy (Child Poverty Act 2010).

This strategy meets the requirements for

<u>Successful Partnerships:</u> North Somerset Crisis Care Concordat (CCC)

The CCC has made significant progress in improving access to appropriate support for individuals experiencing, or at risk of, a mental health crisis. The outcomes have been improved patient experience & patient safety & better use of public sector resources. The successes of the local Group enabled them to secure additional funding from the Department of Health and Home Office to accelerate progress.

producing a Joint Health & Well-being Strategy & Community Safety Plan. A North Somerset Police and Crime Plan will also be produced by the Police and Crime Commissioner for Avon and Somerset

and the People and Communities Board. This will detail how our shared local priorities will be delivered. The Crime and Disorder Strategic Assessment requirement is met through JSNA chapters and the Police and Crime Commissioner's Strategic Assessment.

The North Somerset Child Poverty Strategy is a separate document available from the North Somerset Partnership website, with updates included in the JSNA: http://www.northsomersetpartnership.co.uk/whoweare/people+and+communities+board/children andfamilies/child+poverty+strategy1.asp.

1.2 Strategy development and consultation process

This draft strategy has been developed based on a review of the previous People and Communities Strategy, information from the local Joint Strategic Needs Assessment (JSNA) <u>http://www.n-somerset.gov.uk/my-council/statistics-data/jsna/joint-strategic-needs-assessment/</u>, feedback from Board members and an engagement workshop with Board members and key partner organisations.

The strategy will be shaped through a consultation process to capture the views of stakeholders who have not yet been involved in the developing the strategy and members of the public. Consultation feedback will be considered by P&C Board and agreed changes will be included in the final strategy. A timeline of the strategy development and consultation process is provided below. In future years we will follow a full co-production process, engaging with stakeholders, including the public, in the early stages of considering content and structure.



2. Challenges

Area

North Somerset is diverse, with areas in both the most and least deprived 1% in England. This is the third widest range in deprivation scores in the country.

Inequalities exist for differing communities, with poorer health outcomes in Westonsuper-Mare and amongst some population groups. Areas of higher deprivation are also associated with above average crime rates.

North Somerset

Map of Deprivation by Electoral Ward

North Somerset Health Profile, PHE 2016

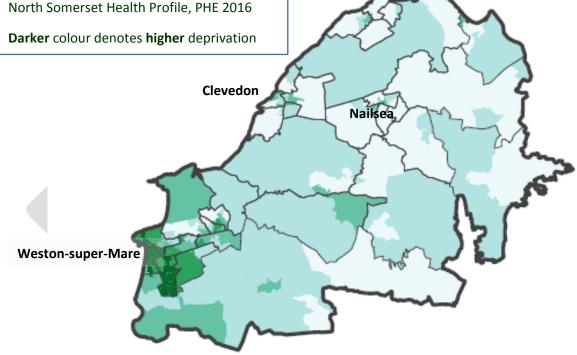
Population change

Portishead

The population is expected to reach 250,000 by 2035, growing faster than the regional and national average.

North Somerset has an older population compared to the England profile, with 1 in 5 people aged over 65. There is also a growing younger population due in part to new housing and development.

Population increases put pressure on infrastructure and demand for services. requiring new housing and creating new communities.



Financial pressure

Achieving financial sustainability in the face of rising demand and reduced resources due to funding cuts calls for focussed priorities and creative solutions.

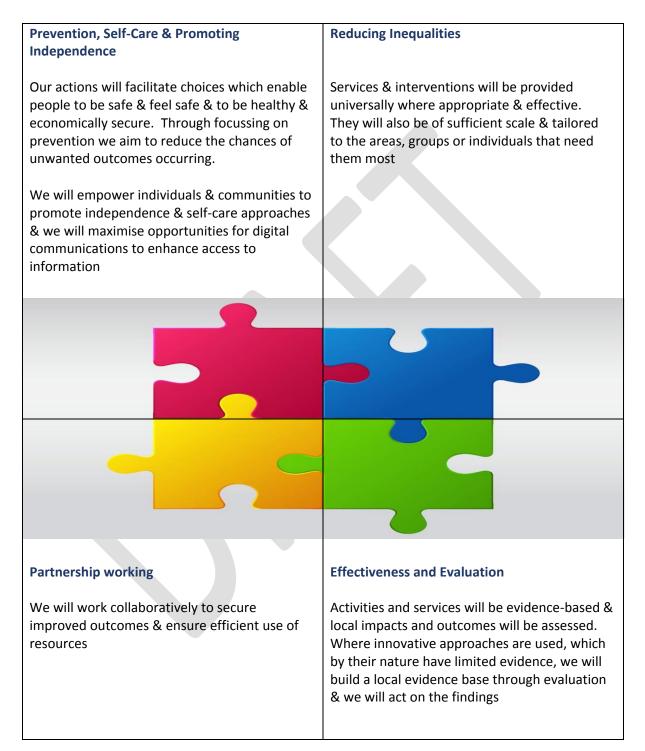
Rising concerns

Rising obesity in children & adults increases the risk of developing diabetes, cardiovascular diseases and cancers. Excessive alcohol use contributes to more liver and cardiovascular diseases, behavioural and social problems.

Domestic abuse reports to the Police & referrals to support services increasing. It is positive that more people feel able to report abuse - the challenge is for services to meet the rise.

3. Principles

The following four principles guide the Board's work and have been considered in choosing the themes and actions for inclusion in this strategy:



4. Priority themes

Overview

The Board has chosen strategic priority themes and actions which focus on reducing variations in outcomes between key population groups. It has considered health and well-being from before birth to older age, taking into account the wider factors that can affect people's health and well-being and reflecting the framework presented in the Marmot Review, 'Fair Society, Healthy Lives, a Strategic Review of Health Inequalities in England'.

A brief description of each of the priority themes is provided, followed by tables summarising the strategic actions for each theme.

Priority theme 1. Enabling the best start in life - *enabling children and young people to thrive and develop skills to lead healthy lives and achieve their full potential*

We aim to create a culture where it is easy for parents to give children the best start in life through preventing problems before they arise. Prevention of ill-health in childhood provides the greatest benefits in avoiding later health problems and improves life chances.

Most brain development occurs within the first two years of a child's life. We are born with 25% of our adult brain mass and this is increased to 90% by our third birthday. It develops and changes with stimulation from our environment and the relationships with those close to us.

Investing in the early years, improving early cognitive and non-cognitive development and children's readiness for school, is vital for later educational outcomes. Once at school, as well as attaining qualifications, it is important that children and young people are able to develop skills for life and for the transition to work.

At all stages when children are not healthy their ability to learn, thrive and develop is affected. We must pay special attention to supporting children and young people with complex health needs, looked after children and care leavers who may be especially vulnerable.

Priority theme 2. Adding life to years and years to life - *creating the right conditions to facilitate healthy lifestyles, enabling good quality lives to be enjoyed for longer*

Significant improvements to health and well-being can be achieved by making healthy lifestyle changes including stopping smoking, healthy eating and maintaining a healthy weight, being physically active and drinking alcohol in moderation. There is a strong association between poor health and deprivation, due in part, to an increased 'clustering' or combination of unhealthy behaviours amongst individuals, greatly increasing disease risk and premature death. Our lifestyle choices are influenced by a range of factors including our family and friends; social norms; policies and pricing, such as smoke free policies and alcohol pricing and environmental and structural interventions, such as safer routes for active travel and designing open public spaces when building new communities. Therefore, it is important that the places we live our lives, including our homes, communities, schools and workplaces, are as conducive as possible to making healthy choices, easier choices.

Healthy lifestyles add 'life to years' by improving the quality of life and increasing the number of years of life free of illness, known as 'Healthy life expectancy'. This is the average number of years lived in 'good' or 'fairly good' health as captured in the 2011 Census. Lifestyle improvements also add 'years to life' by increasing life expectancy through avoiding early deaths, especially amongst the

five leading causes of premature deaths: cancers, heart diseases, stroke, lung diseases and liver diseases.

North Somerset residents enjoy a good average life expectancy at birth - 80.3 years for males and 83.8 years for females (compared to England 79.5 and 83.2) and healthy life expectancy is 66.8 for males and 64.6 for females. However, more detailed analysis reveals significant variations within North Somerset. There are sharp contrasts in ward level life expectancy, being lowest in Weston-super-Mare Central ward - 67.5 years for males and 76 years for females, and highest in Clevedon Yeo ward. The difference in life expectancy between these wards is 18.6 years for males and 16.5 years for females. Across the deprivation deciles, males living in the least deprived areas of North Somerset can expect to live 9.1 years longer than those living in the most deprived areas and females 6.5 years. England average figures are 9.2 years for males and 7 years for females.

Priority theme 3. Ageing well - *enabling people to maintain independence, live longer, good quality lives, with access to appropriate care and support when needed*

The population profile of North Somerset is older than the national average. One in five (20%) people in North Somerset is aged 65 or over, compared to 18% in England. Between 2001 and 2014 the size of the population aged 65 and over increased by almost a third. With more people living for longer, the number of people living with long-term and/or multiple health conditions has also increased, as has the demand on health and social care services. It is therefore imperative that new models of care are developed which improve the quality of care provided and reduce the increasing pressures in the care system.

People who have complex health and social care needs are often living with multiple long-term conditions, significant disability and high levels of frailty. In addition to the complexity of individual needs, the current health and care system itself is complex and can be difficult for individuals and carers to navigate. This, along with variable quality of care delivered in care homes and high staff turnover, can adversely impact people's experiences and outcomes. New models of care, including a greater focus on prevention, advice for people and carers, improved early interventions and alternatives to hospital admissions are required to overcome these challenges, simplify access to care and improve people's experience.

Priority theme 4. Enabling communities to thrive – *Enable people to live safe, healthy and independent lives*

This is a wide ranging theme to enable people to live healthy, safe and independent lives. We know that some communities and individuals are at greater risk of poor outcomes including higher crime levels and that some crime is under-reported. Since we value the knowledge and skills of local residents, we will encourage community and person-led solutions to tackle local issues whilst providing support where it is needed. We will particularly focus on areas of greatest need, including growing communities and those experiencing poorer outcomes, in order to increase resilience. Examples include providing peer support to survivors of domestic abuse or establishing mentoring opportunities to increase young people's confidence and aspirations, alongside working with communities and residents groups to enable community-led approaches.

Priority theme 1. Ensuring the Best Start in Life

What is the issue?	Why is it an issue for North	How will we address the	What impacts/outcomes
	Somerset?	issue?	are we aiming for?
1.1 <u>Early years</u>	The North Somerset population has	Continue to develop integrated and	-improved outcomes in key Healthy
Increased demand is predicted for	been increasing and is predicted to	well-coordinated systems for early	Child Programme indicators such as
ante/post-natal services and early	continue to increase over the next	years' services which draw on the	breastfeeding duration, height and
years' support due to increasing	15 years. This is due to new	strengths of midwifery, health	weight measurement in primary
birth rates and population growth.	development in the area and	visiting, Children's Centre staff,	school and physical activity levels
	increases in the general fertility	school nursing and the voluntary	(See action 'healthy weight, being
Children who thrive in the early	rate.	sector.	active & eating well' under priority
years are more likely to develop			theme 2).
positive relationships and better	Overall, most health outcomes	Deliver the universal & targeted	
emotional and physical health	amongst young children are good in	Healthy Child Programme, focussing	-evidence of sustained performance
throughout their lives.	North Somerset compared to the	on these high impact areas:	in the Early Years Foundation Stage
	national average. However, there is	-Transition to parenthood & the	profile, indicating children are
The economic return on investment	variation across North Somerset,	early weeks, maternal mental	beginning school with the best
for programmes targeted to the	e.g. in breastfeeding and obesity	health.	chances of achieving their potential.
early years tends to be greater than	rates.	-Breastfeeding, healthy weight,	
those based in later life.		nutrition, physical activity.	
		-Managing minor illness & reducing	
		injuries.	
		-Health, well-being & development reviews for children aged two years	
		-Support to be 'ready for school'.	
1.2 School age children and young	North Somerset schools educate	Continue working in partnership	-increased educational attainment
people	around 30,000 children and young	with schools, colleges, health, police	at Key Stage 1 and 2.
Good health in children contributes	people. Overall educational	and other agencies to build greater	
to positive educational outcomes	attainment in schools is good and	resilience and positive mental	-continued improvement in GCSE
which in turn result in better health	has been improving, remaining	health amongst young people.	outcomes, especially for the most
and opportunities throughout adult	about the regional and national		vulnerable groups (including those
life.	average. In 2016, 63.5% of pupils in		

What is the issue?	Why is it an issue for North	How will we address the	What impacts/outcomes
	Somerset?	issue?	are we aiming for?
	North Somerset taking GCSEs achieved 5 or more A*-C grades including English and maths. However, large differences exist locally between schools, areas and	Continue to deliver the Healthy Schools Programme across North Somerset in partnership with schools and academies.	receiving Free School Meals and Children Looked After). -reduced levels of childhood obesity. (See priority theme 2 action
	groups.	Focus on addressing childhood obesity through the multi-agency	2.1 'healthy weight, being active & eating well').
	In 2014/15, overweight and obesity levels in North Somerset were 21.6% and 29.4% for Reception- aged children and Year 6 children respectively.	childhood obesity action plan.	-maintained downward trends in poor health outcomes from use of alcohol, substance misuse, unsafe sexual health, and teenage pregnancy.
	17.5% young people in North Somerset report that they are engaged with three or more risky behaviours such as drug misuse, alcohol and smoking, similar to the England average (2014-15). There have been positive trends in declining rates of teenage pregnancy rate over recent years, in line with the South West average, and decreases in the chlamydia detection rate among 15-24 year olds in North Somerset.		
1.3 <u>Supporting children who are</u> looked after or who are leaving care	North Somerset Council, is the statutory agency charged with	Working with young people, we have developed a pledge to which	-increased partner engagement in the pledge and in work to support
Children and young people who are looked after and care leavers have	supporting this group. As corporate parents we need to ensure that the	partners have committed. Further	young people to achieve outcomes.

What is the issue?	Why is it an issue for North	How will we address the	What impacts/outcomes
	Somerset?	issue?	are we aiming for?
experienced adversity and often significant trauma. They require additional support to improve their life chances and to grow to become happy, healthy, successful adults.	best possible outcomes are secured for these young people via a wider partnership with police and health colleagues, with probation and youth justice services and with the voluntary sector. Often it is the systems and processes which we collectively operate which challenge young people and prevent them from achieving their potential. As young people move towards independence and closer to the labour market they face particular barriers which we can address by	work is needed to broaden the group of signatories to: -drive work to remove barriers for children and young people in making the best possible progress -honour our commitments for ongoing support set out in our pledge.	-improved outcomes for education, employment and training.
	attempting to reduce barriers across all services and agencies in our partnership.		
1.4 <u>Promoting opportunities for</u> <u>young people at risk of long-term</u> <u>unemployment</u> Certain groups of young people experience higher unemployment rates than the general population, and face additional barriers in accessing work.	This is particularly the case for young people leaving care and those with physical and learning disabilities in North Somerset.	Work with partners to support the employment journey of young people leaving care and young people with physical and learning disabilities through: -providing opportunities through work experience, taster sessions, apprenticeships or appropriate, paid employment. -reducing barriers preventing access to the labour market.	Improvements amongst these key groups of young people in relation to: -increased works experience and employment. -reduced barriers to finding worker and achieving independence. -increased self-confidence, skills and employment.

Priority theme 2. Adding Life to Years and Years to Life

What is the issue?	Why is it an issue for North Somerset?	How will we address the issue?	What impacts/outcomes are we aiming for?
2.1 <u>Healthy weight, being active &</u> <u>eating well</u> Overweight, obesity and being active have wide ranging impacts on people's physical health and well- being, including increased risk of cardiovascular diseases, type 2 diabetes, cancer & musculoskeletal problems.	22% of Reception year and 29% of Year 6 children in North Somerset are overweight or obese. Breastfeeding helps to reduce the risk of obesity in children. Half (51%) of North Somerset babies are breastfed at 6-8 weeks.	Jointly implement actions in the multi-agency Childhood Obesity Action Plan. Develop and implement a Whole System Healthy Weight Strategy and Action Plan, incorporating adaptations to the built environment which promote	Breastfeeding: -maintain breastfeeding initiation rates above 80% (2014/15 PHOF: 82%). -increase 6-8 week breastfeeding rates by 2% (2014/15 PHOF: 51%). Childhood obesity: -reduce Reception year obesity
Musculoskeletal problems are a leading cause of workplace sickness absence.	21% of local, pregnant women were obese (BMI 30+) at the time of booking their pregnancy (2015).63% of North Somerset adults are	healthy lifestyle choices. Develop partnership delivery of Go4Life initiatives to encourage physical activity, such as the	rates and year 6 obesity rates by 2% (2014/15 PHOF: 22% & 29% respectively). Adult obesity:
Levels of inactivity are growing, with fewer people achieving the target healthy physical activity of 150 minutes of moderate intensity activity or 75 minutes of vigorous intensity activity per week (UK Chief Medical Officers' Physical Activity	estimated to be overweight (PHOF 2012-14), with 25% estimated to be inactive, participating in less than 30 minutes of moderate physical activity per week (Active Lives Survey). Both measures are higher in areas of higher deprivation.	Chequebook Scheme, Go4Free (Weston focussed), Health Walks for ranging abilities and Staying Steady exercise classes for Older People.	 -reduce overweight and obese rates in adults (PHOF 2.12 - Excess weight in adults). -reduce diabetes rates in adults (PHOF 2.17 - Recorded diabetes).
Guidelines).	In 2013/14, 5.7% of adults in North Somerset were identified with Type 2 Diabetes, increasing from 4.9% in 2008/09.		Physical Activity: -decrease the proportion of physically inactive people in North Somerset (Active Lives Survey).

What is the issue?	Why is it an issue for North	How will we address the	What impacts/outcomes
	Somerset?	issue?	are we aiming for?
2.2 <u>Mental health</u>	-Over 15,800 people in North	Review the Public Mental Health	-improvements in a range of public
1 in 4 people will encounter mental	Somerset are registered with their	Strategy and implement the	mental health measures.
health problems at some point in	GP as depressed.	updated actions. These include	
their lives. The national strategy 'No	-5.3% of all North Somerset patients	mechanisms to promote well-being	-reduction in rates of suicide and
Health without Mental Health' sets	are registered with a long-term	and contribute to preventing	emergency admissions for self-
out approaches to improve	mental health condition.	common mental health issues.	harm.
population mental health and well-	-Between 2012 and 2014, a total of		
being and to provide high quality	59 people died from suicide and	Implement the North Somerset	-increased staff awareness of
services that are widely accessible.	undetermined death in North	Suicide Prevention Group multi-	mental health issues, with over 180
Nationally the incidence of self-	Somerset. In 2008-12 we	agency action plan. Actions include	people trained in Applied Suicide
harm has increased over the last	experienced higher than expected	training for frontline staff;	Intervention Skills Training (ASIST)
few decades. The South West has	suicide rates which have since	supporting those bereaved by	and registered as ASIST caregivers.
experienced a recent increase in	reduced to similar to the South	suicide; working with groups at	
self-harm admission rates,	West and England average.	higher risk of suicide (including	-improved understanding of needs
exceeding the national average	-In 2014/15, 464 people (246 per	those who self-harm); improving	of people attending hospital due to
since 2013/14. Repeat episodes of	100,000 population) were admitted	services for those suffering from	self-harm.
self-harm is a risk factor for	to hospital for intentional self-harm,	mental health problems and using	
subsequent suicide attempts.	a significantly higher rate than	media strategies to reduce mental	-improved support services for local
	average for England.	health stigma.	people who are bereaved by
			suicide.
2.3 <u>Reducing tobacco harms</u>	Estimated smoking prevalence in	-Audit maternity services support	-audit completed and improvement
Smoking is the single biggest cause	North Somerset is 12%, lower than	for local women smoking in	plan produced.
of preventable ill-health and	the England average 18% (ONS). GP	pregnancy, including the accuracy of	
premature death in the UK and is	Practice data estimates the	smoking status at delivery records.	-reduced rate of smoking at time of
the biggest cause of inequalities in	prevalence in North Somerset to be	-Strengthen joint services to	deliver across North Somerset in
death.	higher at 16%.	encourage and support pregnant	line with the national ambition of
		women to stop smoking. This	11% (↓1.4%).
Encouraging and supporting	Smoking prevalence is concentrated	contributes to the local Maternity	
pregnant women to stop smoking is	in areas of higher deprivation.	Review Action Plan and the Saving	-increased quit dates set to 140 quit
		Babies care work stream. Actions	dates for pregnant women referred

What is the issue?	Why is it an issue for North	How will we address the	What impacts/outcomes
	Somerset?	issue?	are we aiming for?
important for the health of the	Nationally, 10.6% of pregnant	include providing brief intervention	to support to stop smoking services
mother and the unborn baby.	women smoke at time of delivery,	training for midwives and	at booking appointments.
	compared to 12.4% in North	commissioning specialist support to	
	Somerset, equivalent to 217 women	stop smoking services for pregnant	-increased quit rate for pregnant
	smoking (HISC, 2016). This is mainly	women.	women accessing cessation support
	due to high (24%) and increasing	-Support wider tobacco control	to 40% (个1.4%).
	rates recorded at the Weston Area	measures including reducing illegal	
	Health Trust.	tobacco. Review local partnership	-partners commit to actions to
		actions to align with new national	support an updated local Tobacco
		Tobacco Control Plan, due in 2017.	Control Plan.
2.4 Reducing alcohol & drug harms	-45,080 adults in North Somerset	Update the joint strategic alcohol	-updated joint strategic alcohol
Substance misuse affects mental	are estimated to be drinking at	action plan for North Somerset.	action plan for North Somerset.
and physical health and is related to	levels which increase their risk of		
a range of social and economic	health harms.	Increase the provision of alcohol	-more people trained to deliver
problems (accidents, blood borne	-Alcohol related harm is an	brief advice and early interventions,	alcohol brief advice.
viruses, liver disease, hypertension,	important cause of hospital	including approaches such as	
depression, anxiety, neglect, crime,	admissions (n=1,387 in 2014/15).	Making Every Contact Count	-reduced alcohol and drug related
exploitation, unemployment and	-Over 60% of assaults recorded	(MECC).	crime and offending.
marginalisation).	during night-time economy hours		
	are linked to alcohol.	Improve joint working between	-improved coordination of support
Nationally 27% of adults are	-Prevalence estimates for opiate use	substance misuse and mental health	for people with both mental health
estimated to regularly drink at levels	are higher in North Somerset than	services to tailor support to	and alcohol and/or drug problems.
which increase their risk of health	the regional and national averages.	individuals.	
harms.	-A high proportion of people in		-clear pathways to appropriate
	substance misuse specialist	Develop pathways into treatment	levels of support for individuals with
Preventing substance misuse	treatment live in areas of higher	with a range of partners. For	alcohol and/or drug problems.
problems and providing effective	deprivation and have complex	example, hospital discharges for	
treatment benefits individuals,	needs. Housing, unemployment &	individuals with alcohol and drug	
families and communities.	health problems can reduce their	problems.	
	chances of treatment success.		

Priority theme 3. Ageing Well

What is the issue?	Why is it an issue for North Somerset?	How will we address the issue?	What impacts/outcomes are we aiming for?
3.1 Increasing care needs In 2015, 8% of over 75s were living in a care home in North Somerset compared to 6% in England. By 2030 it is projected this will increase to 9% of the over 75 population, with associated increases in the number of those living with co-morbidities, disability and dementia.	Emergency admissions are higher for people over 75 in areas with a higher number of care home beds. This increases pressure on hospital services. North Somerset is currently served by 110 care homes (69 residential and 41 nursing), with 3000 beds. There are local challenges relating to workforce recruitment and retention in care homes.	Encourage the adoption of healthy lifestyles throughout the life course (See priority theme 2). Deliver education and training to support health & social care staff to recognise when an individual's condition is deteriorating at an earlier stage. Develop alternative pathways of care to prevent people being admitted to hospital. Further improve communication between care providers including standardised documentation and discharge summaries.	 -living for longer and with more years of life in good health (increased life expectancy, increased 'disability free life years' & able to live independently for longer). -new models of care that improve community-based services in order to reduce the demand on hospital- based services. -reduced delayed transfers of care between providers to avoid people staying longer in hospital than is necessary. -reduced repeat admissions to hospital where this could be avoided by having more efficient, integrated health and social, primary and community care.
3.2 <u>Dementia</u> An increasing number of people are living with a diagnosis of dementia.	There are low level of public awareness of early signs of dementia and ways that individuals and communities can support those living with dementia.	Deliver dementia awareness training within communities and amongst partner agencies.	-increased proportion of people with dementia supported in the community to maintain independent lives.

What is the issue?	Why is it an issue for North	How will we address the	What impacts/outcomes
	Somerset?	issue?	are we aiming for?
3.3 <u>Carers</u> Formal and informal carers play a vital role in supporting individuals to	Recently there has been an increased reporting of mental health challenges faced by those	Improved recognition of carers in order to increase provision of support, including education and	 -carers are recognised and supported as an expert care partner.
maintain quality of life when their ability to carry out activities of daily	registered as carers within North Somerset.	information of how to handle crisis situations.	· -improved health and well-being of
living or to care for themselves is impaired by ill-health.	Supporting the health and well-	Health and social care staff to	carers.
Nationally it is estimated that the contribution of carers is worth over	being of carers is important for them as individuals and to ensure they are enabled to continue caring	receive 'Making Every Contact Count' (MECC) training to ensure they are aware of the opportunities	 -carers are not financially disadvantaged through their caring role and are treated with dignity
£130 billion per year.	for others.	for carers to access services, support and community activities to support their own health and well- being.	and respect by services, employers and communities.
		Encourage employers to recognise their role in supporting and assisting those with caring responsibilities.	

Priority theme 4. Enabling communities to thrive

What is the issue?	Why is this an issue for	How will we address this	What impacts/outcomes
	North Somerset?	issue?	are we aiming for?
4.1 Crime types, locations and	Weston-super-Mare town centre	Develop a North Somerset Police	-local Police and Crime Plan
victims where there are particular	has a recorded crime rate of 337 per	and Crime Plan with the Police and	produced.
concerns	1,000 population and Weston-	Crime Commissioner for Avon and	
Areas of North Somerset with high	super-Mare South Ward has a rate	Somerset by April 2017, setting out	-reduction in recorded crime levels
levels of deprivation also record	of to 160 per 1,000 population. This	details of local community safety	in locations which currently
above average crime rates.	compares to 49 per 1,000	activity to address shared priorities.	experience disproportionately high
	population in North Somerset as a		levels of crime.
The risk of becoming a victim of	whole.	Continue to implement a multi-	
crime is not evenly distributed		agency evening & night-time	-reduction in the gap between the
across the population.	Alcohol-related violent crime is high	economy (NTE) action plan.	rate of recorded crimes in 'hotspot'
	in Weston-super-Mare town centre.		locations and the North Somerset
	Around 1/3 of 'violence against the	Retain Purple Flag status in Weston-	average.
	person' crimes occur within	super-Mare. (Purple Flag is	
	Weston-super-Mare town centre,	awarded to towns and cities which	-retention of Purple Flag
	most frequently during the night-	meet or surpass standards of	accreditation.
	time economy period.	excellence in managing the evening	
		& NTE. It is an indication of an	
	Young people, people from Black	entertaining, diverse, safe and	
	and Ethnic Minority Communities and people with complex needs are	enjoyable evening & NTE).	
	at most risk of victimisation and are	Build on opportunities arising from	
	less likely to report their	regeneration in Weston-super-Mare	
	victimisation to the Police.	town centre to establish a more	
		diverse evening & NTE.	
		Develop a One Team approach in	
		Weston-super-Mare South Ward,	
		with agencies working together to	

What is the issue?	Why is this an issue for	How will we address this	What impacts/outcomes
	North Somerset?	issue?	are we aiming for?
		support the community and co-	
		ordinate local activity. (The One	
		Team takes a whole family	
		approach, recognising that issues	
		are often complex involving	
		different family members and need	
		addressing simultaneously).	
4.2 <u>Supporting vulnerable victims</u>	Domestic abuse reports to the	Implement the domestic abuse	-increased proportion of successful
Personally targeted offences such as	Police are increasing (38% increase	action plan including implementing	prosecutions, increased confidence
domestic and sexual abuse,	between 2014/15 and 2015/16), as	the Identification and Referral to	in reporting and increased
exploitation and hate crime remain	are referrals to support services.	Improve Safety (IRIS) project to	satisfaction with support services.
substantially under-reported. These	For example, referrals to the	improve the safety of people	
areas of 'hidden harm' present	Independent Domestic Violence	experiencing domestic abuse.	-reduction in repeat victimisation.
significant safeguarding risks to	Advisory Service rose from 244 in		
vulnerable victims. Domestic abuse	2014/15 to 364 in 2015/16.	Share quality, multi-agency data to	-increased number of safe reporting
has the highest repeat victimisation		predict future needs and enable	centres.
rate of any crime.	Police and other agencies report	more effective joint prevention and	
	increased service demands from	shared resource allocation.	-increased awareness of and
	complex cases.		confidence in identifying and
		Share good practice and policies	dealing with disclosures of abuse
		amongst Board organisations in	among the partnership workforce.
		supporting employees who may be	
		experiencing abuse; identifying	
		appropriate venues to act as safe	
		reporting centres for hate crime and	
		domestic abuse and ensuring staff	
		receive the appropriate level of	
		training so they know how to ask,	
	-	risk-assess, and respond to	
		disclosures of abuse, where to	

What is the issue?	Why is this an issue for	How will we address this	What impacts/outcomes
	North Somerset?	issue?	are we aiming for?
		signpost and/or how to support	
		individuals, as appropriate to their	
		role.	
4.3 Meeting the needs of	As a whole, North Somerset is	Recognise and value residents'	-communities have greater
communities (particularly new and	'predominantly rural', with over	knowledge and skills, through	influence over how their physical
expanding communities) by	50% of the population living in rural	approaches such as co-production,	and social environment develops.
increasing community resilience	villages or the 'large market towns'	Asset-Based Community	
North Somerset's population is	of Nailsea, Clevedon and Portishead	Development and community-led	-successful implementation of One
expected to grow faster than the	(ONS classifications).	activity which increase resilience.	Team action plan.
national or regional average with			
more older people and children	Weston-super-Mare is our largest	Increase community influence	-effective operation of PACT and
than at present.	town and the third largest	within Town Centre regeneration	Community Speedwatch groups.
	settlement in the West of England.	activity and in the development of a	
North Somerset has lower than	Significant expansion is planned for	joint estate strategy.	-increased awareness and uptake of
average unemployment overall. In	Weston including developing new		voluntary sector and community-led
some communities people are	communities.	Consider further development of	initiatives across North Somerset.
disadvantaged by a range of		the One Team approach in specific	
circumstances that prevent them	Demands on services are increasing	communities.	-increased number of people
entering employment.	as resources are reducing.		experiencing disadvantage engaged
		Continue to support community	and supported into work.
		groups e.g. Partners and	
		Communities Together (PACT) and	-increased recruitment and
		Speedwatch.	retention of a local workforce.
		Support the Voluntary and	
		Community sector to address social	
		isolation including through	
		buddying/mentoring schemes,	
		raising the profile of community-led	

What is the issue?	Why is this an issue for	How will we address this	What impacts/outcomes
	North Somerset?	issue?	are we aiming for?
		initiatives to encourage	
		involvement.	
		Ensure employment opportunities	
		arising from regeneration in	
		Weston-super-Mare town centre	
		are available to local people who	
		are most distant from the labour	
		market.	
		Share good practice amongst Board	
		organisations to maximise local	
		employment opportunities.	

4. Going Forward & Monitoring Progress

The strategy has identified four priority themes for partnership working to improve the health, wellbeing and safety of North Somerset residents. The Council and partners have a number of existing strategies in place that support the delivery of the priority themes. Throughout the period covered by this strategy, the Board will continue to identify further opportunities for joint working and to influence existing work programmes and commissioning plans.

The People and Communities Board will oversee and drive forward the delivery of this strategy through its partner organisations, including member organisations. Partner organisations will be requested to ensure their own organisational strategic and commissioning plans are consistent with this strategy. Ongoing review of performance, objectives and challenges will ensure the strategic actions are kept alive within work programmes and are responsive to changing circumstances.

Many of the strategic outcome measures are reported within the existing outcome frameworks for the NHS, Adult Social Care and Public Health, which are subject to routine monitoring. Since these outcomes frameworks only provide a North Somerset average figure for each outcome, further local data will be needed where the action seeks to show differences in outcomes between population groups.

The People and Communities Board will require partner organisations to report progress against each priority area identified in the strategy, at least annually. Partner organisations will need to report on progress and challenges to date, along with key performance indicators. The Board will also consider the effectiveness of mechanisms for enhancing integration in commissioning and delivering services to deliver the strategic actions.

Where partner organisations identify significant challenges to progressing individual priorities they will be expected to report to the Board more frequently on an exception reporting basis. Exception reports should summarise the nature of the challenge and any remedial actions required or taken. Partners will also be invited to share key successes with the Board throughout the life of the strategy.

A programme of appreciative enquiries will be developed to enable Board members to carry out an in-depth review of individual topics including progress to date and opportunities for enhancing partnership working between agencies.